

Grayson Brewer

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Education

Missouri University of Science and Technology	May 2026
B.S. Information Science and Technology, Minor in Business	GPA: 3.7
Thomas W. Kelly High School	May 2022
High School Diploma	GPA: 3.5

Experience

Missouri University of Science and Technology	Rolla, MO
Information Technology Student Assistant- Information Technology	Aug 2022- Present
<ul style="list-style-type: none">• Lead team in organizational transition from Cherwell to TDX• Utilized device management systems such as JAMF and Windows Admin Center• Familiarized myself with enterprise networking basics and design• Diagnosed and repaired desktops, laptops, and other devices with accuracy• Learned how to address complex situations with speed and accuracy• Upgraded and solely maintained IT Tools Dashboard• Worked closely with users on various levels of the organization	
World Wide Technology, Inc.	Maryland Heights, MO
IT Hardware Management Intern- Infrastructure & Operations	May 2024 – August 2025
<ul style="list-style-type: none">• Automated several steps in the device deployment process• Generated ideas for improvement of organization's ServiceNow instance• Worked with colleagues to improve existing workflows• Deployed devices to users on-site and remotely• Conducted monthly hardware inventory• Transferred and tracked equipment between facilities• Worked with OEMs to facilitate hardware repair and replacement	

Skills

- Adobe Photoshop	- Dell Client Foundations Certification
- Microsoft Office Suite	- Dell Enterprise Foundations Certification
- Network Administration	- Systems Analysis
- 112 WPM	- Computer Troubleshooting & Repair
- HomeLab & Security	
- HTML/CSS	

Key Projects

- Implemented a file storage solution to expand access to shared and personal files to members of the network – centrally and remotely.
- Developed a workspace with the appropriate tools needed to diagnose, repair, and upgrade computer hardware and software.
- Performed an overhaul of a Personal Area Network and Local Area Network by deploying a device naming scheme and applying policy to ease remote device repair.